



## Connections Ministry Volunteer Role Description



### Welcome to the Team!

We are so excited that you are joining our **Connections Ministry Team**! We know you are generously giving up your time to love on, serve, and guide those who are looking to learn more about FCC. Whether it's their first visit or they're taking their next step in connecting with our church, your role is essential in creating a welcoming and engaging experience.

**Sundays could not happen without you!**

The **Connections Classes** hosts **First Step** and **Next Steps** classes to help people discover who we are as a church, understand our mission, and find ways to get involved.

**First Step** is a one-hour class, while **Next Steps** is a three-hour class. As a volunteer, you will play a crucial role in making these events run smoothly.

Please read the job description below so you know what to expect when you serve.

### Role Title: Connections Ministry Volunteer

**Purpose:** To create a welcoming environment for guests attending **First Step** and **Next Steps** classes, ensuring they feel valued, informed, and encouraged to take their next step in faith at FCC.

### Qualifications:

- A growing relationship with Jesus Christ
- A heart for hospitality and anticipating the needs of others
- Good communication and people skills
- Dependability and ability to arrive on time for scheduled service
- Ability to serve with a team and follow event guidelines
- A commitment to the vision of FCC: *Real People, Real Life*

## **Responsibilities:**

### **Before the Event:**

- Greet and welcome attendees as they arrive.
- Assist with check-in and provide any needed materials (handouts, pens, etc.).
- Engage in light conversation to make guests feel at ease.

### **During the Event:**

- Help maintain a warm and welcoming atmosphere.
- Assist in guiding attendees to seating areas and provide support if they have questions.
- Serve as a table host if needed—engaging in discussion and encouraging participation.
- Monitor hospitality areas and restock as necessary.

### **After the Event:**

- Assist with clean-up, including putting away food and decorations and other materials.
- Ensure all trash is disposed of and the room is left in good condition.
- Follow up with Connection Coordinator about any guest needs or concerns that arose.

## **Expectations:**

- Serve with joy, kindness, and a welcoming attitude.
- Be **on time** and **fully present** when scheduled.
- Communicate in advance if you are unable to serve on your scheduled day.
- Be prayerful and intentional about helping people connect to the church and grow in their faith.

**Thank you for serving in the Connections Ministry!** You are making an eternal impact by helping people take their **first and next steps** at FCC. If you have any questions or need support, please reach out to your ministry leader.