SPECIAL NOTES

Diocese of Nova Scotia & Prince Edward Island

Pertains to:
CLERGY

1. C.O.D. Charges

Movement of effects and service charges for the account of individual are normally C.O.D. However, the Diocesan Office may agree to pay such charges to the moving company and bill the individual directly.

2. Insurance

Please note that the mover's basic liability is limited to 60 cents per pound. Therefore, the Diocese purchases additional valuation protection through the moving company.

3. Valuation of Shipment

As additional valuation protection is purchased by the Diocese, the value of household effects and related items to be moved on the van MUST be declared by the customer PRIOR TO commencement of the move.

4. Loss and Damage

Customers must sign the moving company check sheet and note any obvious damages at the time of delivery and/or unpacking of effects. Movers are not responsible for concealed damage when the unpacking is performed by the customer, excepting if special arrangements have been made in advance with the moving company.

5. Claims

All claims must be reported to the destination office of the moving company as per the bill of lading. The office will supply the necessary claim forms for completion by the customer and proceed with settlement in a satisfactory manner. Should any dispute arise, then the destination moving office and/or the customer should directly appeal to Thompson's Moving and Storage, Middleton, for settlement of same. There may also the odd destination where there is no moving office nearby in which case Thompson's Moving and Storage, Middleton, will probably deal with the claim settlement anyway.

6. Packing, Moving and Delivery

The above duties should be arranged for on a regular working day. Normally, movers charge overtime for performing these duties on Saturday, Sunday and holidays. Approval must therefore be obtained for handling on other than normal working days.

7. Unusual Items

Any items not listed above will be discussed at the time of the move and Diocesan approval received, where required.

8. Packing Materials

Individuals are asked to contact the movers at 1-800-967-4411 for pick up of packing materials when unpacking is completed. These materials will be reused and help to reduce cost.