

## Helpful Tips/Info for Summer Camp Registration

- If you are having difficulty getting onto the Summer Camp application page or it says sold out straight away, keep refreshing the page as tickets often drop in and out of availability.
- If you still cannot open the page or register your child, email [anitathew@adventist.org.au](mailto:anitathew@adventist.org.au) for your child to go on the waiting list.
- The available spaces for each camp are split 50/50 for Males & Females. Please do not book a ticket for the opposite gender. Girls must be booked on female tickets and boys must be booked on male tickets. If the gender ticket you need is shaded out and cannot be clicked on, it means the tickets for that gender are sold out. Email [anitathew@adventist.org.au](mailto:anitathew@adventist.org.au) to go on the waiting list.
  - If the gender ticket is sold out and you register your child under the wrong gender, the registration will not be valid and it will be cancelled.
- If you successfully register and reach the payment page and you have a \$0 balance on the Tax Invoice – then you have not registered correctly – to avoid this happening YOU MUST CLICK ON THE BLUE 'ADD' TICKET BUTTONS FOR CAMP ATTENDEE. This will ensure that you can pay for the registration at the end and that your registration is valid and confirmed.
- If you believe you have successfully registered and paid but do not receive an email with your registration Statement/Invoice please email [anitathew@adventist.org.au](mailto:anitathew@adventist.org.au) to check that the registration went through.
- If the bus ticket option is not showing up, then it means the bus tickets have sold out. You can email me to go on a waiting list for this also.
  - We only have three mini buses leaving from Gold Coast Christian College, Brisbane Adventist College and Northpine Christian College and seats are limited.
  - We will not be adding extra buses so if you miss out you will need to organise transport to and from the Camp venue.
- A sibling discount of \$20 is available for any second, third, fourth child etc if you are registering more than one child in the SAME family for summer camp.
  - To obtain the sibling discount, email [anitathew@adventist.org.au](mailto:anitathew@adventist.org.au) your bank details and the names of your children and a refund will be provided to you.
- Unfortunately our camps do sell out quickly and we only have so many spaces available in our cabins. We understand that you/your child may be very disappointed to miss out but once sold out, spaces will only become available if a camper cancels their registration.
- Please do not call our mobiles outside of work hours as we will not respond. We will endeavour to respond to your emails in as timely a manner as possible.

Thank you

SQ YOUTH TEAM

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