



1159 Passchendaele Road
Sorrento, BC V0E 2W2
250-675-2421 | toll-free 1-866-694-2409
www.sorrentocentre.ca

Rules and General Information

Guests are subject to all the rules and regulations of Sorrento Centre and by order of public health officials. We no longer are required to check vaccine passports or require masks.

Check-in is between 2:00pm and 5:00pm. Rooms are not available until 4:00pm so please check with office for early arrivals.

Checkout is 10:00am. A late charge may apply for late check out. Please check-in at the office when you arrive. Arrange with the office for late arrivals.

There are occupancy maximums for all accommodations at Sorrento: RV sites maximum of 8, Cabanas maximum of 7, Cabins maximum of 6. Double lodge rooms maximum of 3, single lodge rooms maximum of 1, Suites maximum of 4, apartments maximum of 6; additional charges will apply for exceeding capacities.

All reservations must have at least one registered guest over the age of 19.

Housekeeping is not allowed to enter a booked room without a guest present. If you require service to your room please indicate what you need on the bulletin board on the Needs List provided in the lodge you are staying at. Or stop by the office and a staff member can help you.

All camping materials must be contained at your designated site. Additional site charges will apply when another site is encroached on.

Registration and payment in full must be completed before occupying your designated site/room.

Room/Site location identifications are clearly labeled and must be occupied as designated. If you are unable to locate your site or are unsure if you are in the correct site, please go to the office and ask for help.

Quiet hours are 10:00pm to 7:00am. We appreciate that everyone be respectful of one another.

One RV and one other vehicle per RV site. Park all other recreational vehicles in the parking area. Keep all roadways clear. Guests may use approved cooking devices in RV and tenting sites, but no open campfires allowed.

Before checking out please ensure that the RV/camping site is tidied, and all garbage is properly disposed of. Additional charges will apply if garbage is left.

DO NOT dump any grey or black water on the ground. There are environmental laws and regulations prohibiting this activity and all related costs and fines that may result from a violation are solely the responsibility of the guest.

Please do not flush anything other than human waste and toilet paper down our septic system. All RV's must have a sewer connection that seals tight.

All pets must be on a leash or confined at your site at all times. Do not leave pets unattended outside of your room/site. Do not tie pets to clotheslines or fences on campus. Please clean up after your pet immediately and dispose of waste in the garbage bins.

Sorrento Centre is on the traditional and unceded lands of the Secwépemc First Nation.



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Management reserves the right to require the owner to remove unruly, loud, aggressive or misbehaving animals from Sorrento Centre at any time.

DO NOT use the Sorrento Elementary playground /field as a dog park

The maximum speed limit throughout the campus is 10km/hr. If you see dust in your rear-view mirror, you are going too fast! Fireworks of any kind are strictly prohibited in the Shuswap Region.

Smoking areas are behind the lower washhouse, beach house and Fifi (willow tree located at end of Richardson Lodge).

Violation of any of the above listed rules or refusal to make changes as requested may result in you being asked to leave. No refund is provided.

You fully and unconditionally agree to all the rules contained herein. You also agree that you have received a copy of these rules, consent to them and will abide by them.

AGREEMENT TO RULES:

By signing below, you acknowledge and agree to these terms:

Signature(s)_____

Name(s)_____

GENERAL INFORMATION

Waterfront: Sorrento Centre's private beach is open 7:00am - dusk. We do not provide a lifeguard.

Campus Wifi: Guest, Password: belonging

Bathroom, shower and laundry facilities are located lower washhouse (\$3.00/wash \$3.00/dry). Please be respectful and help keep our facilities clean and tidy. Laundry detergent available in the main office.

The Sorrento Shop is open during office hours or as posted (located in Spes Bona)

Ice	Chips & Candy	Beach Towels
Frozen treats	Clothing	Toiletries
Cold Drinks	Children's Hats	Band-Aids
Jewelry	Books	

We hope that your stay at the Sorrento Centre will be restful and nourishing

Police, fire, and/or medical emergency: Call 911
After-hour maintenance and site issues: 250 463-9166

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