



## **Clare Parker Homes Inc. 2020 Annual Report to Congregations**

2020 was an unprecedented year for our community, Clare Parker Homes included. We as agency able to come together and provide excellent support to the people we serve, our families and community partners.

CPH did not see much expansion in 2020, we did have stretch ourselves to be proactive and innovative to provide a quality services in our newfound reality. We found ways to stay connected to our community and family virtually and from a distance. With all of these restrictions we were able to open a new home on Athol street and provide individualized services to a wonderful man at this location.

CPH experienced a couple losses in 2020. Our agency gained a few new people needing services. We were blessed to welcome 5 new people to our various support services in 2020. CPH continues to promote and strengthen the focus on person-centred care in the agency and in the community to increase quality of life for the people experiencing disability and develop a greater community presence.

Currently we have 125 employees, support 37 people in 24-hour residential care, have 29 in day program and fee for service (8 do not reside with us), 9 group homes, 1 further day program, and 1 enhanced supported independent living program. We are fortunate to have a 1% staff turnover, with a good mix of new & long-term staff.

The broad mix of professional, church, family and community board members ensure that all aspects of issues are considered, with spirited discussion lending itself to sound decision making. Heading into 2021, CPH will be looking forward to reviewing our strategic plan and determining the steps for our services.

Respectfully submitted,

Rosa Smith,  
Executive Director