

COVID-19 Admission Procedures

During the pandemic, Ramoth's admission procedures into the Step One program of Care will be adjusted in the following ways:

- During the application and interview process, all interviews will be conducted over the telephone. No in-person interviews will be conducted for prospective new clients.
- All tours will be scheduled during the initial interview and will occur using one of the following methods – skype, zoom, or facetime. The method will be established with the prospective client so that appropriate technology is in place for the scheduled meeting.
- When offered admission to Ramoth House, the potential new client (and social worker, if involved) will be made aware of the requirement for a two-week quarantining period in Apartment 4 of the Step Two building. **No supervision can be offered during this quarantine period.**
- Move in day and time will be established and arrival directions given to the client
- The client will be advised to contact the Mount Forest Assessment Centre and schedule an appointment for Covid-19 testing prior to their arrival at Ramoth or on the first Saturday after their arrival. They will notify staff of their test results, when available.
- The day before arrival at Ramoth, the Director of Programming will arrange for a call to the client for the purpose of screening for Covid-19 symptoms
- Emergency procedures, washing/bed bug instruction, and cleaning checklist will be in the apartment upon client arrival at Ramoth
- Food and basic supplies will be available in the apartment for the quarantining client, and hot meals will be delivered to the door at evening meal time.
- Staff will check in by telephone with the client daily, once admitted to the program.
- The client will quarantine for two weeks in the apartment before moving into Ramoth House and will begin the program on that day.
- Professional cleaning will occur between quarantine periods.